

Fibre To The Cabinet

Super-fast business grade broadband to your local cabinet and then onto your premises using VDSL (Very High Speed Digital Subscriber Line)

We understand that to a business with high levels of internet usage, a fast, reliable connection to the internet is critical. If you are using Business VoIP services, receiving or sending large number of files via the Internet, or providing internet services to your customers, consider future-proofing your connectivity with FTTC from Gradwell.



Superfast business-grade connection	<ul style="list-style-type: none">• £65 per month
Installation options	<ul style="list-style-type: none">• 12 month contract, rolling monthly thereafter with a 30 day notice period
Service level agreement (SLA)	<ul style="list-style-type: none">• 3 hour response time
Product Summary	<ul style="list-style-type: none">• Superfast connection to the street cabinet• Cabinet to your premises via VDSL

All prices are excluding VAT. Mbps refers to Megabits per second

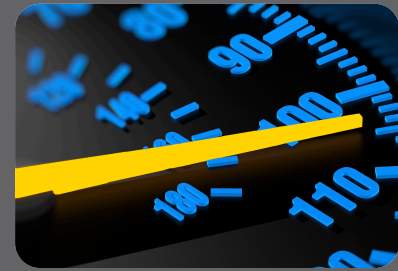
Key features

Fibre to the Cabinet (FTTC) involves running fibre optic cables from the telephone exchange to the street cabinets (tall green cabinets) which then connects to your phone line to provide broadband. This is connected to the home or business using Very High Speed Digital Subscriber Line (called VDSL) that can deliver much faster speeds over short distances.

- It's very fast - Minimum line download speed of 15Mbps up to 40Mbps, which is twice as fast as an EFM 4 pair leased line and nearly three times as fast as Gradwell's Premier Plus Broadband. You will receive 'up speed' of 10Mbps
- Room for growth, as your connectivity can grow with you and will be better equipped to cope with future growth in features such as high definition streaming
- We offer Quality of Service (QoS) which means that you can share your 'up speed' (in this case 10Mbps) between the products you are using, for example between your phone and laptop
- Reduce call costs by switching from your traditional phone service to VoIP delivered over your FTTC

- Next generation internet - does not rely on old infrastructure
- 24/7 Gradwell support available as well as a level 4 enhanced care service (via Openreach), which means you will receive a response time of 3 hours and a fix time of less than 20 hours
- Standard monthly fee of 65.00 + VAT
- You receive free Static IP addresses meaning services like VoIP and Virtual Private Networks (VPN) are a lot more reliable
- Line download speed of 15Mbps up to 40Mbps
- 'Up speed' of 10Mbps
- You will receive the Technicolor TG582n router free when purchasing FTTC. The router will be shipped pre-configured, so all you have to do is connect it up, power it on and wait for it to provision itself.

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How FTTC Compares

Broadband Internet	Advanced Broadband	Premier Broadband	Premier Plus Broadband	EFM Leased Lines (2 or 4 pair)	Fibre to the Cabinet	Fibreline
Connection type	ADSL2+ (SMPF or MPF [^])	ADSL2+ (SMPF or MPF [^])	ADSL2+ (SMPF MPF [^])	Ethernet in the First Mile (2Pair, 4Pair)	Fibre optic to the cabinet, VDSL* to the home or business	Fibre optic cable
Monthly	SMPF: £25.00 MPF: £25.00	SMPF: £50.00 MPF: £50.00	SMPF: £65.00 MPF: £60.00	2 Pair: £240.00 4 Pair: £350.00	£65.00	-
Annually	-	-	-	-	-	From £6,900 to £19,750
Setup (new installations)	SMPF: £40.00 MPF: £60.00	SMPF: £40.00 MPF: £60.00	SMPF: £40.00 MPF: £60.00	From FREE to £1,650	£80.00	From £1,000 to £4,000
Setup (migrating to Gradwell)	FREE	FREE	FREE	-	-	-
Download speeds	SMPF: 16Mbps* MPF: 16Mbps*	SMPF: 16Mbps* MPF: 16Mbps*	SMPF: 16Mbps* MPF: 16Mbps*	2 Pair: 2Mb – 10Mbps* 4 Pair: 2Mb - 20Mbps*	15Mbps- 40Mbps	10Mb – 100Mbps
Upload speeds	SMPF: 1Mbps* MPF: 1Mbps*	SMPF: 1Mbps* MPF: 1Mbps*	SMPF: 2.5Mbps MPF: 2.5Mbps	2 Pair: 2Mb – 10Mbps* 4 Pair: 2Mb - 20Mbps*	Up to 10Mbps	10Mb – 100Mbps
Guaranteed minimum speed	-	SMPF: 500Kbps* MPF: 500Kbps*	SMPF: 1Mbps* MPF: 1Mbps*	2 Pair: 2Mb – 10Mbps* 4 Pair: 2Mb - 20Mbps*	-	10Mb – 100Mbps
Monthly data transfer allowance**	SMPF: 20GB† MPF: 100GB	SMPF: 100GB MPF: 200GB	SMPF: 100GB MPF: 200GB	UNLIMITED^^	UNLIMITED^^	UNLIMITED^^
Enhanced care	-	YES	YES	YES - 6 hour fix^^^	YES - 20 hour fix	YES - 4 hour fix
Free static IP addresses	1, 8 or 16 (32 and 64 - £20.00)	1, 8 or 16 (32 and 64 - £20.00)	1, 8 or 16 (32 and 64 - £20.00)	1, 8 or 16 (32 and 64 - £20.00)	1, 8 or 16	1, 8 or 16 (32 and 64 - £20.00)
Wireless router (optional)	SMPF: £40.00^^ MPF: FREE^^	FREE^^	FREE^^	N/A	FREE^^	N/A

* Subject to line capability and service, ^ Subject to next day delivery charge, ^^ Unlimited subject to our Fair Use Policy, **VDSL refers to Very High Speed Digital Subscriber Line, Mbps refers to Megabits per second

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